

ANNEX 5 ASSESSMENT TOOL 2 – ASSESSING A HEALTH FACILITY’S RESPONSE TO GENDER-BASED VIOLENCE³

Aim of this questionnaire: to provide health care facilities with a tool to assess the extent to which the GBV response is integrated in their institution. The data collected can be used as a starting point by management of health facilities when developing an intervention program to strengthen the response to GBV in their respective facilities.

Target group: Management of health care facilities.

Methodology for collecting data: Desk research. Optional: to be complemented with interviews of organizations working on GBV, either through oral interviews or asking counterparts to provide responses in writing.

PART I: BACKGROUND - THE HEALTH SYSTEM

1. How is the health care system funded?

- General taxation to the State, country or municipality
- Social health insurance
- Voluntary or private health insurance
- Out-of-pocket payment
- Donations to charities
- Other (please specify)

2. Which of the following health units do women or girls in your region regularly attend?

- General practitioners/ physicians
- Gynaecologists/obstetricians
- Nurses/ public health nurses
- Midwives
- Mental health professionals, psychiatrists, psychologists
- Emergency staff in ambulance
- School or company doctors
- Other (please specify)

³ This questionnaire has been prepared by WAVE, building on IPPF 2010 and a set of questionnaires that were prepared by Sabine Bohne in 2011 for WAVE, based on PRO TRAIN 2009 and the official monitoring tool for monitoring the implementation of CoE Recommendation (2002) 5 on the protection of women against violence in Council of Europe Member States (CoE 2007).

3. Do patients need to visit a general practitioner first in order to see a specialist?

- Yes No

4. What are some of the obstacles for women to see a health care professional in your region?

- Lack of transportation
 Far distance
 Fear of stigmatization, fear of a bad reputation, shame
 Partner/husband/family may not allow woman to seek help
 Lack of services in the region
 Financial restrictions
 Sex (not allowed to see a male doctor)
 Other (please specify)

5. Are there any national health sector policies, plans and/or programs in place to address GBV?

- Yes No

If yes, please list them:

6. Are these policies/plans/ programs implemented?

- Yes Somewhat No

If somewhat or no, explain why?

7. What are the legal obligations for health service providers in your country with regard to situations of GBV?

8. Are health service providers required to report cases of GBV to the police?

- Yes No

If yes, please describe the requirements (e.g. circumstances/severity of the offense, forms of violence)?

9. Who is allowed to collect forensic, documentary and photographic evidence in ways that can be presented as legal evidence in court?

10. With whom are health care professionals allowed by law to share information with about his/her patient?

PART II: THE RESPONSE OF THE HEALTH FACILITY

A) POLICIES AND PROTOCOLS

11. Is there a written policy and/or protocol in your institution that addresses GBV?

Yes No

If so,

a) What is the main focus of the policy/protocol? (chose all options that apply)

Forms of Violence	Interventions
<input type="checkbox"/> Rape and sexual violence <input type="checkbox"/> Domestic violence <input type="checkbox"/> Intimate partner violence <input type="checkbox"/> Violence committed by a non-partner <input type="checkbox"/> Sexual harassment at the work place <input type="checkbox"/> Female genital mutilation <input type="checkbox"/> Violence in conflict/post conflict situations <input type="checkbox"/> Violence in institutional environment <input type="checkbox"/> Forced sterilization <input type="checkbox"/> Forced abortion <input type="checkbox"/> Forced marriage <input type="checkbox"/> Bride kidnapping <input type="checkbox"/> Gender-biased sex-selection in favour of boys <input type="checkbox"/> Child marriage <input type="checkbox"/> Crimes in the name of honour <input type="checkbox"/> Other (please specify)	<input type="checkbox"/> Identify the symptoms of GBV <input type="checkbox"/> Ask questions about GBV in case of suspicion <input type="checkbox"/> Provide the patient with information on GBV and its consequences on women's health <input type="checkbox"/> Create a friendly and confidential environment <input type="checkbox"/> Care and examination of the survivor <input type="checkbox"/> Documentation of GBV <input type="checkbox"/> Risk assessment and safety planning <input type="checkbox"/> Referrals <input type="checkbox"/> Other (please specify)

b) Are they accessible for all staff?

12. Is there a process in place for monitoring and evaluating the implementation of these documents and for collecting feedback from those who apply them?

Yes No

If yes, who is in charge for monitoring, evaluating and feedback collection?

If not, describe why?

13. Has the facility distributed written information about legal issues (e.g. confidentiality rules, laws on criminalization of GBV) to all staff members?

Yes No

If not, describe why?

B) CAPACITY BUILDING OF STAFF ON GBV

14. Has your facility undertaken any efforts to sensitize management about GBV as a public health and human rights issue?

Yes No

If yes, please describe it

15. Does your facility offer training to the staff in the area of GBV, gender equality and human rights?

Yes No

If yes, what are the main topics of the training?

16. Do these trainings provide both theoretical knowledge and practical skills to identify, examine and provide care to women survivors of GBV?

Yes No

17. Who was the target group of the training?

- General practitioners/ physicians
- Gynaecologists/obstetricians
- Nurses/ public health nurses
- Midwives
- Mental health professionals, psychiatrists, psychologists
- Emergency staff in ambulance
- School or company doctors
- Other (please specify)

18. Was the training only for health professionals or multi-disciplinary professionals?

- Only health Multi-disciplinary

If it was a multi-disciplinary training, who were the other professionals besides health?

19. What was the duration of the training?

20. Was it a one-time event or are trainings held regularly?

- One-time Regularly

If the training is held regularly, how often is it organized?

21. Who provides the training?

- Health professionals from the facilities
- External health professionals
- External experts working on GBV (please specify)
- Others (please specify)

22. Have you identified individuals and/or organizations that could support your efforts to sensitize and train health care providers on issues related to GBV?

Yes No

If yes, please specify

If no, describe the obstacles and how you can address them?

23. Even if your facility does not provide trainings, did any of your staff undergo training on GBV by another way?

Yes No

If yes, identify these staff members (they are possible resource persons for further trainings)

C) HEALTH CARE STAFF RESPONSES TO GBV

1) Ensuring safety

24. Do medical staff establish safety planning with the women survivors?

Yes No

If no, specify why?

25. Is your medical staff aware of the protection measures available under the country's legislation?

Yes No

If no, specify why?

2) Ensuring the patient's dignity and providing a supportive and validating environment

26. Do medical staff ask women patients about GBV when they have suspicions that she is a survivor?

Yes No

27. Do medical staff receive trainings on how to communicate with women survivors of GBV?

Yes No

3) Ensuring privacy and confidentiality

28. What are the rules of your facility about confidentiality?

29. With whom is medical staff allowed to share information with about a patient?

30. Does the facility have enough space to ensure private consultations?

Yes No

If no, explain why?

31. Can the patient be heard or seen from outside of the consultation room?

Yes No

32. Are other persons authorized in the consultation room (partner, husband, young children or other relatives)?

Yes No

33. Are the medical records stored in a secure place?

Yes No

If no, please explain why?

34. Which staff has access to the medical records?

4) Ensuring the patient's empowerment, autonomy and participation

35. Are there any written documents displayed in the waiting rooms to inform patients about GBV, such as pamphlets or posters?

Yes No

36. Do medical staff at your facility have a list of organizations to refer survivors of GBV to?

Yes No

5) Referrals

37. Do medical staff refer survivors of GBV to any other organizations?

Yes No

If yes, to which one(s)?